Effective communication

Do you have questions, concerns or feedback regarding your child, your child’s school, or the school district? Please follow this simple guide to ensure that your voice is heard.

Social media can be a wonderful communication tool, but it’s not an effective way to share questions or concerns about our students, staff members or district. Often, it can actually make situations worse. When you have a question, concern or feedback, please follow these steps:

1. Regarding my child
   Please first contact your child’s teacher.
   Many questions and challenges can be resolved in the classroom.
   You may contact your child’s teacher by phone or email using our district directory.
   www.florencek12.org/staff
   If you have already worked with your child’s teacher and you continue to have a concern, please contact the school principal using our district directory.

2. A school-related issue
   Please contact the school’s main office for school-related questions.
   If you have a school-related concern, please contact the school principal or assistant principal using our district directory.
   www.florencek12.org/staff
   If you have already worked with the school principal or assistant principal and you continue to have a concern, please contact the administrator that oversees elementary or secondary schools.

3. A district-related issue
   Contact the central office at (256) 768-3000
   A list of district administrators is available at:
   www.florencek12.org/board
   The district is led by a Board of Education that welcomes and encourages parent, student and community involvement in all matters regarding our schools and the education of our students. More information is available at www.florencek12.org

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